

One page. One call. Done.

Fill in what you know — blanks are fine, we will get the rest. Every accepted client is matched and placed within 48 hours, and you will hear back from a named Care Coordinator either way.

443.402.1039

Answered live during business hours. After hours, leave a message and we return the call the same evening. Email

info@risingstarhomecare.com · risingstarhomecare.com

01 Referring you

so we know who to call back

YOUR NAME

TITLE

FACILITY / AGENCY

DIRECT LINE

EMAIL

DATE OF REFERRAL

BEST TIME TO REACH YOU

02 The client

only what you can share

CLIENT NAME

DATE OF BIRTH

HOME ADDRESS

CITY / ZIP

DISCHARGING FROM

DISCHARGE DATE

FAMILY CONTACT

RELATIONSHIP

THEIR PHONE

DECISION MAKER?

Please share only the minimum information necessary and follow your facility's privacy procedures. If it is easier to call than to write, do that — we can take a referral entirely by phone.

03 How soon

so we can triage

URGENCY

☐ Discharging today or tomorrow☐ Within the next week☐ Planning ahead — no date yet

HOW WOULD YOU LIKE US TO RESPOND

☐ Call me — direct line above☐ Email me☐ Contact the family directly

03 What they need

tick everything that applies

ASSISTANCE REQUIRED

- | | |
|--|---|
| ☐ Bathing | ☐ Meal preparation |
| ☐ Dressing | ☐ Medication reminders |
| ☐ Toileting | ☐ Supervision |
| ☐ Transfers | ☐ Incontinence care |
| ☐ Mobility/ambulation | ☐ Companionship |

CLINICAL CONCERNS

- | | |
|---|--|
| ☐ Fall risk | ☐ Lives alone |
| ☐ Recent hospitalization | ☐ Behavioral health |
| ☐ Dementia / confusion | ☐ Caregiver burnout |
| ☐ Wound care | ☐ I/DD support |

04 Hours and coverage

how much, and who pays

HOURS NEEDED

- | | |
|---|---|
| ☐ 4 hours per day | ☐ Overnight only |
| ☐ 8 hours per day | ☐ Weekends only |
| ☐ 12 hours per day | ☐ Respite / short term |
| ☐ 24-hour or live-in | ☐ Not sure yet |

HOW IT WILL BE PAID

- | | |
|---|---|
| ☐ Medicaid — already enrolled | ☐ Long-term care insurance |
| ☐ Medicaid — needs help applying | ☐ VA benefits |
| ☐ DDA / waiver program | ☐ MCO network |
| ☐ Private pay | ☐ Unknown |

05 Anything we should know

preferences, language, access, pets

What you get back from us

Placement in 48 hours. Every accepted client is matched and placed within two days — or we tell you within four hours that we cannot, so you are never left holding a case.

A real point of contact. A full-time Care Coordinator is assigned to every family, with updates you can actually rely on.

Built for waiver work. Experienced with DDA, DHS, MCO and state-funded programs, with proactive compliance to Maryland OHCQ standards.

✓ Licensed & Insured

✓ Minority-Owned

✓ MBE-Eligible

✓ Small Business

✓ RSA License R4840